

Worksheet

Vocabulary Related To Products And Services 1

1 - Complete the dialogs with the correct expressions:

A - Dining at a restaurant alone:

[Could I get you anything else? / Would you like something to drink? / What's today's special? / ~~Can you bring me the menu~~ / Keep the change! / I'd like to pay the check]

Waiter: Hi. How are you doing this afternoon?

David: Fine, thank you. Can you bring me the menu, please?

Waiter: Certainly, here it is.

David: Thank you. _____

Waiter: Grilled tuna with herbs and olives.

David: That sounds good. I'll have that.

Waiter: _____

David: Yes, I'd like a coke.

Waiter: Thank you. (*returning with the food*) Here it is. Enjoy your meal!

David: Thank you.

Waiter: _____

David: No thanks. _____, please.

Waiter: That'll be \$14.95.

David: Thanks and _____

Waiter: Thank you! Have a good day!

David: Goodbye.

B - Dining at a Restaurant with friends:

[I think I'll have the lasagna as well. / What would you recommend? / What would you like to drink? / I'll take a glass of red wine. / I'd also like a salad. / How is the pizza]

Kevin: The spaghetti looks really good.

Alice: It is! I had it the last time I was here.

Peter: _____, Alice?

Alice: It's good, but I think the pasta is better. _____

Waiter: I'd recommend the lasagna. It's excellent!

Alice: That sounds great. I'll have that.

Waiter: Fine. Would you like an appetizer?

Alice: No, lasagna is more than enough for me!

Kevin: _____

Waiter: Right. That's two lasagnas. Would you care for an appetizer?

Kevin: Yes, I'll take the shrimp.

Peter: Oh, that sounds good! I can't decide between the chicken marsala and grilled fish.

Waiter: The fish is fresh, so I'd recommend that.

Peter: Great. I'll have the fish. _____

Waiter: _____

Kevin: I'll have water.

Alice: I'd like a beer.

Peter: _____

Waiter: Thank you. I'll get the drinks and the appetizers.

Kevin: Thank you.

C - Hotel Reservation:

[Would you care for a room with a balcony? / Would you like my credit card information now / Would you prefer a single or double room? / What time are both check-in and check-out? / Are these facilities available for all hotel guests? / Is there anything else that I could do for you sir? / Hi, is it possible to make a reservation for this upcoming weekend from Friday night until Sunday?]

Receptionist: Good afternoon! This is Capitol Hotel in Nebraska. How may I help you?

Mr. O'Brien: _____

Receptionist: Sure! Let me check and see what rooms are available.

Mr. O'Brien: I'll go with my wife, but a room with one bed will be just fine.

Receptionist: Alright. It looks like we have several rooms available.

Mr. O'Brien: A single room with no balcony will suit our needs just fine. I noticed on your website that you have a pool and an exercise room.

Receptionist: Yes, all hotel guests are allowed access to those facilities. The hotel stay also includes breakfast. Our restaurant also serves lunch and dinner, but those meals are not included in your lodging fee.

Mr. O'Brien: Okay, that's fine. _____

Receptionist: Check-in for you on Friday can be any time after 3:00 p.m. Check-out will be on Sunday before noon.

Mr. O'Brien: Sounds great!

Receptionist: I am glad that I could help you today. _____

Mr. O'Brien: _____, or can I take care of that upon my arrival to the hotel's reception desk?

Receptionist: We can handle payment upon your arrival on Friday.

Mr. O'Brien: Thank you!

Receptionist: Enjoy the rest of your week, Sir!