

# Worksheet

## Vocabulary Related To Products And Services 2

### 1 - Complete the dialogs with the correct expressions:

#### A - At a Clothes Store:

[Do they suit you? / How much is it? / Would you like to buy anything else? / Here's your change. / ~~What color do you prefer?~~ / And what size do you need? / Will you put it on your credit card? / Do you want to try them on?]

Shop assistant: Hello, Can I help you?

Customer: Hello, yes please. I'm looking for a T-shirt.

Shop assistant: What color do you prefer?

Customer: I like blue or red.

Shop assistant: \_\_\_\_\_

Customer: I usually use medium size.

Shop assistant: OK. In your size we have these three models.

Customer: Oh, they are very beautiful!

Shop assistant: \_\_\_\_\_

Customer: Yes, please. Where are the fitting rooms?

Shop assistant: They are just over there.

Customer: Ok, thanks.

*(A few minutes later)*

Shop assistant: \_\_\_\_\_

Customer: Yes, I choose this one. \_\_\_\_\_

Shop assistant: It is 20 euros.

Customer: Ok. Do you have anything cheaper?

Shop assistant: Yes, of course. This T-shirt is very similar but it costs only 12 euros.

Customer: Much better. Ok, I'll take it.

Shop assistant: \_\_\_\_\_

Customer: No, thank you.

Shop assistant: Ok, come with me, please. Will you pay with credit card?

Customer: No, I'll pay with cash. Here it is.

Shop assistant: Thank you. \_\_\_\_\_

Customer: Thank you. Good bye.

Shop assistant: Good bye.

#### B - At The Airport Check-In Counter:

[Would you like a window or an aisle seat? / be at the gate at least 45 minutes prior to the departure time. / Do I have to pick up my luggage there? / where are you flying to? / Can

I have your passports? / Is it possible to check-in now? / Let's put them on the scale, one at a time, please. / Do you have your tickets?]

Agent: Good afternoon, \_\_\_\_\_

Passenger: Good afternoon. I am flying to San Francisco.

Agent: \_\_\_\_\_

Passenger: Here is my ticket.

Agent: How many people are travelling?

Passenger: It's my son and I, he is under two years old.

Agent: \_\_\_\_\_

Passenger: Sure. Here they are.

Agent: I will also need to see his birth certificate to prove his age.

Passenger: For sure. Here it is.

Agent: \_\_\_\_\_

Passenger: I would be very happy If we can get an aisle seat. I may have to walk him around if he gets bored.

Agent: Alright, I'll put you near the restrooms too.

Passenger: Wonderful, thanks. \_\_\_\_\_

Agent: Sure, are you checking in any bags?

Passenger: Yes, this suitcase and my backpack.

Agent: \_\_\_\_\_

Passenger: Sure. And by the way, I have a layover in London.

Agent: No, you will pick them up in San Francisco. Here is your boarding pass.

Passenger: Thank you.

Agent: And please, \_\_\_\_\_

Passenger: Thank you for your help, have a good day.

Agent: Thank you, have a nice flight.